



Plateau State Government

Plateau State Geographic Information Service

HQ: 12 Joseph Gomwalk Boulevard. PMB 2037, Jos, Plateau State of Nigeria.



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SERVICE LEVEL AGREEMENT ON THE PROMOTION OF TRANSPARENCY AND EFFICIENCY OF THE BUSINESS ENVIRONMENT IN THE MINISTRY OF LANDS, SURVEY AND TOWN PLANNING, PLATEAU STATE.

THE AGREEMENT is between

MINISTRY OF LANDS, SURVEY AND TOWN PLANNING, PLATEAU STATE

AND

INDIVIDUALS / ORGANISATIONS (GENERAL PUBLIC)

To ensure strict compliance to the provisions of the Land Use Act 1978, PLAGIS Law 2021 and Plateau State Executive Order No. 09 of 2023 available at www.plateaustate.gov.ng

EXTENT OF SERVICES

Services provided in the Ministry of Lands, Survey and Town Planning, Plateau State and Plateau Geographic Information Service (PLAGIS) includes:

1. Provision of residential, commercial, industrial and other relevant layouts
2. Preparation and approval of physical development plans
3. Surveying and mapping
4. Processing of statutory land titles which extend to subsequent transactions that may arise thereof
5. Advising Government on land policies
6. Provision of Geographic Information System Services
7. Provide other activities that are geared toward the implementation of the National Land Policies

DUTIES/RESPONSIBILITIES OF THE MINISTRY OF LANDS, SURVEY AND TOWN PLANNING, PLATEAU STATE

1. Issue Right of Occupancy and Certificate of Occupancy to individuals and organizations.
2. Effectively handle the management of spatial data
3. Transform the process of land administration in a Digital Environment
4. Provide relevant Geographic Information to Government Ministries, Departments and Agencies
5. Enhance Revenue Generation Capacity of Government Ministries, Departments and Agencies
6. Provide information on Infrastructure in line with Land Use Plan
7. Approve the periodic upgrading of PLAGIS Database with respect to mapping, surveying Equipment, Densification of survey, Ground Control and staff capacity Building for the sustenance of the activities of PLAGIS
8. Ensure digitized and timely issuance of Land titles
9. Approve permit for Right of Way
10. Embark on a comprehensive public awareness campaign to educate stakeholders on the benefits of broadband, Right of Way procedures and applicable fees
11. Organize workshops, town hall meetings to create awareness on Right of Way
12. Monitor the implementation of Executive Order No. 09 2023 and track the key performance indicators
13. Undertake review to identify areas for improvement and updates procedures as needed
14. Grant permit for Right of Way

DUTIES/ RESPONSIBILITIES OF INDIVIDUALS / ORGANISATIONS (GENERAL PUBLIC)

1. Put in applications for land titles and any subsequent transactions that may arise
2. Payment of demand notices of ground rents and any other subsequent transaction
3. Comply with all responsibilities contained in the Land Use Act 1978
4. Apply for Right of way
5. Pay the fee of ₦145 (One Hundred and Forty Five Naira only) per linear metre to Plateau State Government Treasure Single Account for Right of Way

DISPUTE RESOLUTION

Any dispute that arise out of the SLA shall be resolve through the following process.

1. Mediation
2. Negotiation
3. Arbitration
4. Ministry GRM

SIGNATURES

Both parties by signing below agreed to the terms and conditions of the SLA

Ministry of Lands, Survey and Town Planning, Plateau State

[Name and Position]

Date -----

Individuals, Organization (General Public)

[Name and Position]

Date-----

Contact Details

Ministry of Lands, Survey and Town Planning, Plateau State

Phone Number:

Email Address:

Office Address:

Individuals/Organization (General Public)

Phone Number:

Email Address:

Office Address: