



**PLATEAU STATE ONE STOP INVESTMENT CENTRE (OSIC)**

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**GRM ANNUAL 3RD QUARTERLY PERFORMANCE REPORT**

**Period: June - Sept 2024**

**Agency Responsible: OSIC**

**Reporting Frequency: Quarter 3 Report**

**Public Complaints and Redress Report**

SN	COMPLAINANT ID	NATURE OF COMPLAINT	CHANNEL	DATE	ACTION TAKEN	DATE/FINAL RESOLUTION /DAYS	STATUS
1	PS-T501	Alleged bribery request for shop renewal	Verbal/Phone calls	01-07-24	Internal investigation and the officer suspended	5-07-24 5 days	Resolved