



PLATEAU STATE GOVERNMENT
MINISTRY OF COMMERCE, TRADE & INVESTMENT

GRM ANNUAL QUARTERLY PERFORMANCE REPORT

Period: July –September , 2024

Agency Responsible: Ministry of Commerce, Trade & Investment

Reporting Frequency: 3RD Quarter

Trader Complaints and Redress Report

SN	COMPLAINANT ID	NATURE OF COMPLAINT	CHANNEL	DATE	ACTION TAKEN	DATE/FINAL RESOLUTION /DAYS	STATUS
1	PS-T501	Alleged bribery request for shop renewal	Verbal/Phone calls	01-07-24	Internal investigation and the officer suspended	5-07-24 5 days	Resolved